

SHADOW BOARD MEETING – TUESDAY 23RD AUGUST 2011

THE LONG ROOM – RUSSELL HOUSE

Welcome/introductions/housekeeping/icebreaker/agenda

Item 1 – Janet Galley, Independent Chair of the LSCBN (Local Safeguarding Children Board Northamptonshire)

JG explained the purpose of the LSCBN and invited questions from the SB. JG posed two questions for the SB to consider.

1. How can the LSCBN and Shadow Board work together more closely?
2. How can the LSCBN engage more effectively with all young people?

In smaller focus groups the SB came up with a number of suggestions:

How can the LSCBN and Shadow Board work together more closely?

- Members of LSCBN attend some Area / Shadow Board meetings
- SB reps attend LSCBN meeting
- Regular contact and updates between the groups
- Discussion groups
- Joint events
- SB reps attend/help deliver events and training for workers
- SB are consulted on policies etc
- SB help publicise LSCBN amongst peers

How can the LSCBN engage more effectively with all young people?

- Put information in access points for YP: medical centres, schools, partner agencies and organisations, colleges etc
- Members and or YP reps visit and give presentations to other youth groups and schools etc
- Put information on social networking sites; facebook, twitter
- Put the topic in: citizenship lessons, assemblies, form time, PSHE
- Advertise through: posters and flyers, on bill boards, radio adverts, leaflets
- On the LSCBN Website have: comments page with confidential option, blog showing current activity, information in a quiz format makes it more interesting and will give an indication of people's current knowledge
- Freebies: bookmarks, novelties, key rings etc with website on
- Sub link on main home pages / search engines
- Phone, ipad and ipod apps

- Text/email alerts for upcoming events
- Shortcut links on desktop
- Stalls at college / uni / events
- Use email as communication for young people
- Use external partners to reach young people who are: NEET, have disabilities, at risk of/offending.
- Have young people reps to engage with other young people

Item 2 - Simon Puchtler and Sam Bradshaw, NHS Northamptonshire. Summary Care Record.

SB And SP explained that the NHS Summary Care Record project aims to make important medical information available to clinicians in emergency situations. As part of the project, all patients over the age of 16 are written to and given the option to opt-out of having a Summary Care Record created for them.

As children approach the age of 16 the NHS need to be able to make sure that they are aware of the choices available to them.

SB and SP asked the Shadow Board how this might be achieved. The following was discussed:

- Via the school nurse. Although many yp's agreed that some schools do not have nurses any longer.
- Have a specific day at school when this issue is raised. Similar SRE or drug and alcohol awareness days.
- Have info at GP surgeries eg handed out at reception.
- Use poster and leaflets in places visited by young people.
- Routinely include the info in prescription bags when visiting pharmacies.
- Make it common knowledge by saturation advertising, although this will have cost implications.
- Sixth form and college students often receive info packs as they begin to receive adult services, include SCR info in this process.
- Need to be aware of reaching all young people eg those that do not go to school or for those that English is not first language.
- Promotional stands in supermarkets and town centres. SB and SP advised that this is a method already being used, and it is effective.

Item 3 – Khuan Sangngam, Northants police.

KS explained that Northamptonshire Police and Police Authority would like to consult with young people in regards to Policing Priorities for the County,

KS introduced that 'Have Your Say' pack to the Shadow Board. The aim of the pack is for young people to take it away and consult with their peers and gather group responses on their priorities.

KS also highlighted the opportunity for young people to complete the online survey as an individual via the Force Website or NeeNor, the survey will be available from 1st September 2011.

Item 4 – Julie Jordan – Prevention

The group were introduced to the Prevention Consultation which is currently being run through the county by NCC. The group were shown a PowerPoint which gave information about the proposal for a prevention model for services and were then asked to take part in some discussions relating to Services currently being accessed and in scope of the proposal.

When asked what sort of services the members and their families currently access the results showed that every service listed bar Hate Crime had been accessed by someone in the group.

When looking specifically at what that support consisted of, Advice and Guidance, Information, Counselling, Social Activities and Training were the most important indicated by the group.

When asked to say which services were most important, overall the services were: Carers services and Young People's services.

The group were then asked to think about a case study and make recommendations for how services could work better to meet the needs identified in the case study. They followed by thinking more generally about services they had received and again to consider what could have worked better. The results of both these discussions brought out some key points which support the idea of a hub type service provision; with customers being able to access a number of different services at one point and to avoid duplication of similar services.

The results of this activity have been passed on to the co-ordinator of the consultation to be included with the other responses. The consultation finishes at the end of September.

Item 5 – Julie Jordan – Child Poverty Needs Assessment

Following on from a discussion around Child Poverty at a previous Area Board meeting the group were asked to answer 4 questions which have been written to form part of a questionnaire to be used more generally with children and young people in the county. The answers will then highlight any particular themes to enable the group to compose four additional questions to look at deeper issues for the same questionnaire.

The group were asked to identify which theme was most important in assessing Child Poverty. The results with most important first were: Life Chances, Skills, Finance and Place.

In response to the questions the group as a whole identified the following factors as most and least important:

My LIFE CHANCES today and in the future are determined by: My upbringing/family – most important and Where I live – least important.

My ability to develop SKILLS to achieve the job I would like when I am 30 are linked to: My qualifications – most important and Where I live – least important.

My ability to live in a safe and secure PLACE in the future is determined by: My ability to manage finances – most important and My personality/personal interests – least important.

My ability to feel FINANCIALLY secure today and in the future is determined by: My ability to manage finances – most important and My age – least important.

This information will be combined with the results from a similar activity being delivered by Service 6 and a question around the issues identified in each category as most important will be devised for the final questionnaire.

Item 6 – Tom Drage – CYPPB Agenda Item: The role and purpose of the CYPPB from a Shadow Board perspective.

All members of the Board have been invited to give their views on the direction and purpose of the group in order to evaluate effectiveness. Shadow board members were asked to consider from their point of view:

- What is the role and purpose of the CYPPB?
- What is the value of the CYPPB?
- As a member of the CYPPB, how do you think the Shadow Board represents Northamptonshire's young people?
- As a member of the CYPPB, what has the Shadow Board achieved?

Working in focus groups, the following comments were made in short presentations:

What is the role and purpose of the CYPPB?

- To bring together organisations and agencies whose policies affect young people
- To represent young people and maintain effective communications between agencies
- Protect young people
- Promote high standards of services involved with young people
- To ensure that all young people's views and opinions are heard and valued

What is the value of the CYPPB?

- It allows these organisations to work towards shared goals
- Provides a platform for services to communicate with each other effectively
- A large proportion of views are represented

As a member of the CYPPB, how do you think the Shadow Board represents Northamptonshire's young people?

- Two members of the shadow board are elected to attend the CYPPB meetings. These two people represent the views of the shadow board.
- The Shadow Board gives a clear representation of the views and needs of young people.
- Gives opportunity for young people from all parts of the county to work together.
- Covers a vast age range and diverse backgrounds.

As a member of the CYPPB, what has the Shadow Board achieved?

- It creates opportunities for young people to get involved in the way services are run.
- Gives input of young people on important topics.
- Improved the quality of living for young people.
- Expressed views to higher authorities and decision makers
- Helped to shape policies and youth proof policies e.g. CYP plan

- Represents young people from a range of backgrounds.
- Advises organisations on how to be more young person friendly.
- Offers suggestions on how to improve services